



If you have a potential Customer who wants to switch to Ambit but is currently with an energy provider that charges a cancellation fee, we'll now help cover these fees up to \$250 for Customers switching from another non-Vistra retail energy provider to certain Ambit plans with terms of 12-months or longer. Here are the requirements:

- Customer must switch to Ambit from another provider.
- The Customer must send a copy of their final bill showing the ECF from the previous provider to [proofofmove@ambitenergy.com](mailto:proofofmove@ambitenergy.com).
- Ambit will apply a bill credit of up to \$250 within two billing cycles of receiving the final bill.
- TXU, Express, 4Change, Veterans, and Tri-Eagle Customers are not eligible.

\*Only for Residential Customers.

